

TERMS OF BUSINESS

Derwentside Funeral Service Ltd.



This document outlines our terms of business that apply when arranging a funeral with Derwentside Funeral Service. If you have any questions, please discuss this with your funeral director.

Deposits	
Cremation: When arranging a cremation with Derwentside Funeral Service we do not take any deposit before the funeral.	Burial: When arranging a burial with Derwentside Funeral Service, in a Durham County Council Cemetery, you would be required to pay the interment fee of £985.00 direct to the bereavement team at least 48 hours before the planned burial. Any other cemeteries would not require this upfront payment.
Invoice and Payment	
At Derwentside Funeral Service as standard we will invoice you for the funeral service the week after it takes place. (Unless you request this sooner) Terms for payment would be 60 days from the date of invoice. If the estate is being dealt with by a solicitor, or there is any delay with applications please keep us informed.	
Late Payment Charge	
Should payment be delayed and go past the stated terms you may incur a 2% monthly increase to your outstanding balance.	

If you have any questions in relation to our terms of business, please contact us to discuss further. By phone 01207 2344 44. Or in writing to info@derwentsidefuneralservice.co.uk or Derwentside Funeral Service, Fines House, Annfield Plain, Stanley, Co Durham, DH9 8QU.